

**5 SIGNS IT'S TIME
TO BREAK UP
WITH YOUR...**

**... CHURCH
MANAGEMENT
SYSTEM**



TouchPoint

See disciples. Not data.

BREAKUPS ARE NO FUN, AND CONVERTING TO A NEW CHURCH MANAGEMENT SYSTEM (CHMS) CAN BE A PAINFUL EXPERIENCE. BUT SOMETIMES YOU JUST HAVE TO GRIT YOUR TEETH AND DO IT. THE LONG TERM GOAL OF DISCIPLESHIP IS TOO IMPORTANT TO STAY STUCK IN A SOFTWARE RELATIONSHIP THAT ISN'T WORKING.

IF ANY OF THESE SIGNS SOUND FAMILIAR, IT MAY BE TIME TO FIND A NEW CHURCH MANAGEMENT SYSTEM.

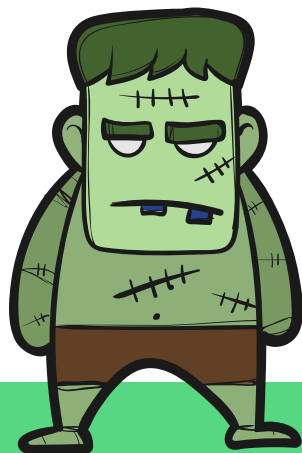


YOUR CHMS IS NOT THE SINGLE SOURCE OF TRUTH OF INFORMATION ABOUT YOUR CONGREGATION.

All relationships rely on trust. As Christians, we trust the Bible to be the single source of truth. Similarly, your church database should provide a unified source of information for all of your digital tools. But too often that's not the case.

As technology has evolved over the decades, different ministries in your church have adopted tools that helped them streamline processes and do more with less. Before you knew it, your church technology became a Frankenstein's monster of different solutions held together with scotch tape and bubble gum. Important information about your church members is now locked up or duplicated in systems that don't automatically update when church members leave, move addresses, or get a new email.

When you don't have all the information in one place, it's not a matter of if people will fall through the cracks — they already are. And you have no idea how often or when the next person will walk out the door.



No. 2

YOUR CHMS DOESN'T INTEGRATE WITH BEST- OF-BREED SOLUTIONS

A major caveat to point number one is that, while you do want your member data all housed in one place, that does NOT mean your ChMS has to “do it all.” The truth is there is no silver bullet solution when it comes to church software. You should not be afraid to ask probing questions of any software provider that promotes themselves as such.

The truth is, having all your congregant information in one place doesn't mean you have to search endlessly for the “perfect system.” What happens too often with software systems is they try to be all things to all people. And as a result, they end up doing a lot of things mediocre — rather than doing a smaller number of things exceptionally well.

Many great ChMS's have fantastic integrations with the components that you love, especially your financials or resource management. If your current church management system doesn't integrate with the best solutions the industry has to offer, that may be a sign it's time to start searching for a new one.

You don't have to settle.



No.3

YOUR SUPPORT TICKETS NEVER GET ANSWERED.

Churches on a strict technology budget often don't have the resources to afford on-site training for their IT staff. The good news is many church management systems provide rich libraries of documentation that can help you accomplish just about any ministry goal. But sometimes you still get stuck.

No one likes to feel "ghosted." If your church management system doesn't reply in a reasonable timeframe to your support tickets, that's a good sign it's time to start looking for a new partner.



No 4

YOUR CHURCH STAFF RARELY LOGS IN OR UPDATES THE CHMS

Successful relationships require integrity and communication. If your data isn't clean and up-to-date, it's really hard to communicate with your church members in relevant and personal ways. Everyone who accesses your database — from the senior pastor to the small group leader — should be regularly logging in to update information about people they are discipling. But people don't like systems that are cumbersome and hard to navigate, and they forget their passwords if you are forcing them to use too many point solutions. Having a single tool will help reduce friction and encourage better data integrity. You deserve a church management system that your staff can't live without.

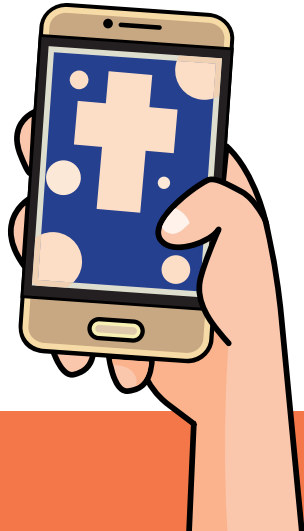


No 5

***YOUR CHMS ISN'T FULLY
MOBILE RESPONSIVE.***

The realities of ministry require your staff and lay leaders to be on-the-go — not stuck behind a desk lost in spreadsheets. The beauty of mobile technology is that it puts immense power right in your pocket. You already research new ministry resources, order coffee, schedule meetings, and communicate with members with the swipe of your finger. Why should your church management system demand that you be chained to your desk?

You need a ChMS that is fully accessible on any device. If you find yourself spending hours behind a computer when you should be ministering to your people, it may be time to break up with your current system.



**CONSIDERING HAVING "THE TALK"
WITH YOUR CURRENT CHMS?
SCHEDULE A DISCOVERY CALL WITH
ONE OF OUR CHURCH MANAGEMENT
TECHNOLOGY EXPERTS TODAY.**



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